

AyA Kitchens & Baths Ltd. (AyA) proudly offers a "5-2-2 Limited Lifetime Warranty" on all AyA branded products, and a "5-5-2 Limited Lifetime Warranty" on all AyA+ and/or Avani branded products, effective from the date of installation.

This warranty includes:

- 5-year warranty on cabinet construction
- 2-year warranty on cabinet doors, finishes, and surface hardware (knobs & handles) \*5-year with AyA+ and/or Avani
- 2-year mechanical warranty on accessories and installation/workmanship
- Limited Lifetime Warranty on drawer glides and hinges

This warranty is only valid if the cabinetry is installed by AyA or an authorized AyA Associate or Dealer and is only offered to the original purchaser of the cabinets at the original site of installation, is not transferable to subsequent owners, and cannot be enforced by any party other than the original purchaser.

For any part(s) found to be defective under warranty, AyA reserves the right to, first, attempt to repair at no-charge. If it is deemed that a replacement part is required, the part (or a comparable part) will be ordered at AyA's sole discretion. Note that the warranty covers the cost of replacement parts only, and does not include the cost of labour, shipping/freight charges or administration fees. To make a claim under this warranty, the customer must first notify their AyA Dealer of the defects and include clear pictures of the defective component. AyA may require the customer to return the defective part at the customer's expense. AyA reserves the right to inspect the product or request additional documentation as part of the warranty evaluation process.

AyA's warranty applies exclusively to verified manufacturing defects. Cosmetic maintenance materials, touch-up products, finish aging, natural material variation, normal wear and tear, environmental exposure, post-installation adjustments, and services provided for convenience or goodwill are not covered under this warranty.

The following is explicitly excluded from AyA's warranty:

- Any and all labour costs to deliver, install/service warrantable replacement parts.
- Additional door and drawer adjustments after installation/final service has been completed.
- Any natural features and conditions inherent in the wood species, door styles, or finish attributes, including, but not limited to:
  - Variances in texture, wood density, grain patterns, and colour tones:
    - Natural aging and mellowing of wood finishes as cabinet colours darken or lighten over time in relation to environmental exposure to the nature of the material.
    - Variations or changes in colour of solid wood and wood veneer products due to aging, air exposure, and ultraviolet radiation.
  - Joint lines revealed due to natural expansion and contraction of wood doors, painted finishes and stains.
    - Hairline cracks between adjacent pieces due to seasonal variations and reactions to changes in temperature are natural and not considered manufacturing defects.
    - Expansion and shrinkage as wood loses and gains back moisture content is a natural phenomenon and will change throughout the seasons.
  - Warping on doors, which can occur when humidity levels are not maintained. A door that has some warping is considered acceptable by industry standards and will not be replaced:
- Natural wear and tear.
- Unintended use of products (for example overloading).
- Non-AyA related products used to supplement or substitute AyA cabinetry, added by others, will void the warranty.
- Replacement parts may not exactly match the original product due to natural material variation, finish aging, or product improvements. Such variance does not constitute a manufacturing defect.

Cabinets that have been modified on site, improperly installed, damaged prior or during installation or custom items built and installed on site by an authorized AyA Associate or Dealer, will be excluded from the warranty provided by AyA Manufacturing. Any warranty on custom items built and installed on site will be the responsibility of the AyA Associate or Dealer.

This warranty is applicable only in climate controlled residential applications (relative humidity 35-55% and temperatures ranging from 17-24°C or 63-75°F). This warranty shall become void if the cabinets are damaged by incidental deterioration of the product from normal use or misuse, abuse, negligence, alterations, defects resulting from exposure to moisture, humidity, extreme temperature, heat or sunlight or UV exposure within the installation area, acts of God, improper installation/handling/storage of our cabinetry by others, or insufficient care. Removal, relocation, reuse, or modification of cabinetry voids this warranty.

AyA shall not be liable for incidental, consequential, or indirect damages, including loss of use, delay, or inconvenience.

This warranty is in lieu of any, and all other warranties expressed or implied by AyA, AyA Associate or Dealers and/or others, and is only valid in Canada, United States of America, and Trinidad and Tobago. This warranty constitutes the entire warranty given by AyA and no authorized AyA Associate/Dealer, agent or employee is authorized to extend or enlarge this warranty on behalf of AyA.

AyA Kitchens & Baths reserves the right to alter product design, specifications and materials without prior notification or obligation to incorporate such changes to products previously manufactured. Material and specification changes are not valid reasons for product refusal or replacement under warranty claims.

For complete and most current warranty information, please visit: [www.ayakitchens.com/product/support/warranty.html](http://www.ayakitchens.com/product/support/warranty.html)